



**TAILORED PROTECTION
FOR PEOPLE,
PROPERTY & EVENTS**



Always Faithful, Always Secure





About Semper Security

Semper Security UK Ltd is a trusted partner committed to protecting people, property, and reputations. 'Semper' means 'Always' in Latin — a reflection of our loyalty and purpose.

Our services are grounded in professionalism, discretion, and readiness. We stand out not by presence alone, but by purpose.

The Angel Emblem: A tribute to our directors' personal loss and a symbol of protection, remembrance, and loyalty.

Our Culture: Every operative upholds our values. We prevent, support, and lead where it matters most.



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Mission

At Semper Security UK Ltd, our mission is to deliver reliable, responsive and professional security services that protect people, property and events with precision and care. We operate with discipline, vigilance and respect, tailoring our approach to meet the unique needs of each client. Driven by our motto, "Always Faithful, Always Secure" we are committed to upholding the highest standards across every deployment, providing not just protection but complete peace of mind.



Vision

Our vision is to become the UK's most trusted and respected security provider, recognised for our integrity, professionalism and unwavering commitment to excellence. We aim to set the benchmark for protecting people, property and events by delivering dependable, high-quality security through loyal partnerships, strong leadership and expertly trained personnel. Through every engagement we strive to create environments where safety is expected, standards are raised and clients feel confident with Semper Security by their side.

Always Faithful, Always Secure
Tailored Protection for People, Property & Events.



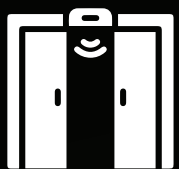


Event Security & Crowd Management

Ensure the safety and smooth operation of your event with experienced crowd control and security personnel. We manage public gatherings with efficiency, professionalism, and discretion.

- ✓ Trained crowd control officers
- ✓ Emergency response planning
- ✓ Access and perimeter control
- ✓ Conflict de-escalation techniques
- ✓ Liaison with emergency services
- ✓ Tailored solutions for event size and type





Door Supervision

Professional door supervisors manage secure entry and exit points while maintaining order and upholding licensing conditions. All staff operate in compliance with BS7960 standards, making them ideal for licensed venues, nightclubs, and private events.

- ✔ SIA-licensed personnel
- ✔ ID verification & guest screening
- ✔ Queue management
- ✔ Conflict prevention & resolution
- ✔ Emergency evacuation support
- ✔ Customer service trained staff





Retail Security

Protect your stock, staff, and customers with trained retail security officers. We reduce theft and ensure a safe shopping experience through vigilance and service.

- ✓ Theft prevention & deterrence
- ✓ Customer service integration
- ✓ CCTV monitoring support
- ✓ Emergency response & first aid
- ✓ Staff protection & safety checks
- ✓ Covert & uniformed officers available





Manned Guarding

Highly visible, uniformed security presence to deter threats and respond rapidly. Our manned guarding service provides constant protection across all property types.

- ✓ 24/7 on-site presence
- ✓ Patrolling & incident reporting
- ✓ Access control & visitor management
- ✓ First aid & emergency trained staff
- ✓ Tailored to site-specific risks
- ✓ Professional appearance & conduct






TRUSTED KEY HOLDER




Key Holding & Alarm Response

Rapid response and secure access to your premises when alarms are triggered. We hold keys responsibly and respond to emergencies any time of day.

- ✓ 24/7 alarm response
- ✓ Secure key storage & management
- ✓ Emergency site attendance
- ✓ Incident reporting & follow-up
- ✓ Liaison with police & fire services
- ✓ Reduces risk to staff & owners

 Residential Key Holding

 Commercial Key Holding

VAT call-out fee applies per visit





CCTV Monitoring & Control Room Surveillance

24/7 surveillance solutions through advanced CCTV systems and trained operators. Monitor threats in real-time and ensure quick, coordinated responses.

- ✓ Real-time monitoring & alerts
- ✓ Incident logging & evidence capture
- ✓ Remote site surveillance
- ✓ Trained control room staff
- ✓ Integration with on-site security
- ✓ Proactive threat identification





Concierge Security

Combining a welcoming front-of-house presence with trained security awareness, our concierge staff safeguard your premises while enhancing client experience.

- ✔ Meet & greet with a professional image
- ✔ Access control & visitor logging
- ✔ Conflict resolution & customer service
- ✔ Lobby & reception monitoring
- ✔ Emergency and evacuation support
- ✔ Uniformed, discreet personnel





Cleaning Services

Tailored cleaning services for commercial, event, and residential needs. We deliver reliable, high-standard results with flexible scheduling.

- ✓ Office, event & deep cleaning
- ✓ Scheduled & ad-hoc services
- ✓ Trained, vetted cleaning teams
- ✓ Eco-friendly cleaning products
- ✓ Waste management & recycling
- ✓ High-traffic & sensitive area care





Facilities Management

Integrated support services to streamline your operations and maintain the quality and functionality of your building environments.

- ✓ Planned maintenance & repairs
- ✓ Cleaning & hygiene services
- ✓ Security & access management
- ✓ Grounds & waste management
- ✓ Compliance with safety standards
- ✓ Customised FM packages





Site Security & Vacant Property Protection

Guards secure construction sites and vacant premises with tailored plans for deterrence and protection.

- ✓ Static & Mobile Patrols
- ✓ Lock & Unlock Services
- ✓ 24/7 Incident Response
- ✓ Regular Property Inspections
- ✓ Signage & Visual Deterrence
- ✓ Live Digital Reporting



Why Clients Choose Semper



- ✓ SIA Licensed & Fully Vetted Operatives**
Our team is carefully selected and fully SIA licensed, giving you peace of mind that only trained, professional staff represent your business.
- ✓ 24/7 Availability & Fast Response Times**
We're ready around the clock. Whether it's short notice or planned cover, we respond quickly to meet your needs.
- ✓ Live Digital Reporting**
Stay updated in real time with detailed digital reports, helping you stay informed and in control.
- ✓ Risk-Based Planning, Built Around You**
Every job is different. We take time to understand your requirements and develop a plan that's tailored to your event or site.
- ✓ Trusted by Local Authorities & Event Organisers**
Councils, venues, and event partners choose Semper because we're reliable, professional, and easy to work with.
- ✓ Our Promise: Always Faithful, Always Secure**
We lead with loyalty, protect with purpose, and never compromise on safety.



Client Testimonials & Case Studies



LEWIS GREEVES
SECURITY MANAGER,
WEST ORCHARDS SHOPPING CENTRE

We've been working with Semper for approximately 5 weeks now here at West Orchards Shopping Centre, although we've known of them for longer.

They are highly professional and nothing is ever too much trouble, the "guys and girls" they have on the team are friendly and experienced and we couldn't ask for anything more. Assignment instructions that are given to them are met and even exceeded and we'd absolutely recommend them to anyone who requires a reliable and dedicated security company for their event or venue.



NICK TURNER
SECURITY MANAGER, RUGBY CENTRAL

I have been using Semper Security for the last 6 weeks to cover shifts at Rugby Central Shopping Centre. I have found all of the security staff provided to be of the highest standard. They are polite, courteous and have excellent knowledge of working practices in the security industry. I would not hesitate to recommend their services.



LUKE PHILLIPS
OPERATIONS MANAGER, RUGBY FIRST

Had the pleasure of hiring Semper Security for our events. They are extremely polite and professional. They put all involved in the event at ease as they provide an outstanding service and displayed a great can-do attitude throughout.



Accreditations and Compliance

Setting the Standard for Professionalism

At Semper Security UK Ltd, we take pride in upholding the highest levels of legal and operational compliance. Every deployment reflects our dedication to protecting people, property and reputations in a safe, lawful and accountable way.

SIA Licensed Workforce

All frontline staff are fully Security Industry Authority (SIA) licensed and verified.

Fully Insured Operations

We carry comprehensive employer's liability, public liability and professional indemnity cover.

Right to Work and DBS Screening

All personnel are legally vetted, DBS checked and cleared through a robust compliance framework.

Health and Safety Compliant

We operate under strict adherence to HSE legislation and risk assessment protocols.

GDPR and Confidentiality

All client information is handled with integrity and in compliance with data protection law.



"We don't just meet industry standards we aim to define them."



Training and Recruitment Standards

Investing in People Who Protect

Our operatives are more than just licensed, they are carefully selected, continually trained and fully prepared to represent both Semper and your business with pride and professionalism.

✓ Our Recruitment Process:

- ✓ Thorough in-person interviews and vetting
- ✓ BS7858 Security Screening of individuals
- ✓ Cultural alignment with client environments

✓ Core Training Modules:

- ✓ Conflict Management and De-escalation
- ✓ Safeguarding and Vulnerability Awareness
- ✓ Customer Service and Professional Conduct
- ✓ Level 2 Spectator Safety (Events)
- ✓ ACT Awareness Course

✓ Ongoing Professional Development:

- ✓ Site-specific training and briefings
- ✓ Toolbox talks and refresher courses
- ✓ Supervisor assessments and performance reviews

✓ Core Qualifications:

- ✓ ACT Awareness
- ✓ ACT Security eLearning Training
- ✓ Emergency First Aid at Work (EFAW)
- ✓ SIA Licensing (Door Supervision, CCTV)

"We don't fill spaces. We place the right people where they're needed most."



Partnerships and Case Studies

Trusted to Deliver. Proven to Perform

Semper Security UK Ltd works with trusted names across the West Midlands and beyond. From frontline deployments to specialist event operations, we deliver results that build long-term trust.



Rugby Central Shopping Centre

Service Provided: Dual Licensed CCTV and Manned Guarding Support

Outcome:

Strengthened control room operations and improved security presence through integrated visual monitoring and rapid incident response. Our dual licensed staff helped reduce risk, while enhancing customer and tenant confidence.



Rugby First - Town Centre Safety and Events

Service Provided: Retail patrols, static guarding and event security

Outcome:

Consistent delivery across day to day operations and high footfall public events. Our team's visibility and professionalism have supported BID objectives while ensuring town centre safety and engagement.

Each partnership reflects our values:
loyalty, professionalism, and care in action.

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Rugby Borough Council - Civic Events and Festivals

Service Provided: Crowd management and stewarding

Outcome:

Flawless execution of public events including Bike Fest and VE Day celebrations. Our team ensured safe crowd flow, coordinated emergency access and supported local authorities with precision.



Coventry City Football Club - CBS Arena

Service Provided: Stadium and matchday security

Outcome:

Reliable, well presented staff managing fan safety and entry procedures at high capacity fixtures. Our presence supports stadium operations and delivers a secure, professional matchday environment.



The Yard Coventry - LGBTQ+ Venue

Service Provided: Door supervision and safeguarding

Outcome:

Long-standing relationship founded on discretion, trust and consistent professionalism. We've helped create a welcoming and secure atmosphere for both staff and patrons.

Each partnership reflects our values:
loyalty, professionalism, and care in action.

Frequently Asked Questions

What Clients Commonly Ask

Are your guards licensed and fully vetted?

Yes. Every operative is SIA licensed, DBS checked and right-to-work verified before deployment.

How quickly can you respond to emergencies or alarm activations?

We operate a 24/7 alarm response service. Response time varies by location but is often within 30-45 minutes.

Can you support last-minute bookings or emergency cover?

Absolutely. We regularly fulfil short-notice requests with fully briefed and qualified staff.

Do you offer integrated services like CCTV monitoring and patrols?

Yes. We provide complete security packages combining surveillance, mobile patrols and manned guarding as needed.

Are your services available outside of Coventry?

Yes. We cover the West Midlands, Warwickshire and surrounding regions including Rugby, Leamington Spa, Nuneaton and more.

What industries do you cover?

We provide security solutions for retail, hospitality, events, licensed venues, local authorities, construction and more.

"Still have questions? Contact our management team for tailored advice and support."



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NEED SECURITY?
SCAN & CONNECT WITH US

COMPANY NUMBER: 13891546 | REGISTERED IN ENGLAND & WALES
TAILORED PROTECTION FOR PEOPLE, PROPERTY & EVENTS

